What's new in the new release of Docebo (6.9)

A major release of Docebo is slated for the second half of June 2016. This document will provide Docebo customers an in-depth preview of the many new functionalities included in the release.

Public Preview Webinars
-   Recorded session here: https://www.docebo.com/elearning-webinars-on-demand-free/

Release Timeline
-   SMB platforms will be updated June 20 - July 1
-   Enterprise platforms will be updated June 27 - July 8. Contact your customer success manager for accurate dates for the update.
-   Enterprise customers will receive a sandbox environment to test the new functionalities on June 13

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Coach and Share (Enterprise customers only)

Docebo **Coach** and **Share** make it possible for companies to change the way subject matter experts are identified and consulted, saving time and resources previously spent on grasping for knowledge straws across the organization. These two new modules, delivered as one single app, support the [70:20:10 learning framework](#).

Docebo Coach
Let your knowledge seekers actively and directly engage with the right subject matter experts to ask questions and get answers, right at the point of need. No longer will your people need to stop what they're doing to access training. Coach is a collaborative platform where learners and experts join forces to create best practices and curate knowledge capital, and it's where top performers are recognized by their peers.

Docebo Share
Encourage and empower your people with user generated content from daily on-the-job activities. Content is uploaded, then categorized and peer-reviewed, curated and validated, while building a culture that recognizes and rewards top performers.

Top features

- **Locate and ask the expert** - You're on the job and have questions, but you can't find the answers you need in your department's training materials. Ask a question. The assigned experts for your selected topic are notified and asked to provide an answer and related materials.
- **Get and rate answers** - As experts respond to questions, their answers are reviewed and rated. Answers marked as "Best Answer" become knowledge assets and are available to the entire organization.
- **Link experts to topics and area of expertise** - As an admin, you can ensure that specific topic areas are assigned to specific groups of experts. A user can act as a learner for one topic and as an expert for another.
- **Subscribe to Q&A threads** - When you see an interesting question, and want to see how experts answer, you can subscribe to notifications for that question to see when new answers are posted.
- **Channels** - Admins can organize knowledge by area of expertise and thematic channels. As an admin, you can assign experts to specific areas of expertise and topic, by using channels much in the way Netflix users browse content.
- **Capture and upload content** (i.e. a video) - for evaluation and sharing - As a learner, you can capture a video or create a document that you can upload into a knowledge library.
- **Peer review** - Admins can set up the system so any newly uploaded material is evaluated, peer reviewed and categorized prior to final publication.
- **Publish to knowledge library** - Learning assets can be uploaded and made available through a variety of means including being privately available for only a specific group of users.
- **Reporting** - Get reports to monitor and measure coaching activity by experts so that they get the recognition they deserve and are encouraged to provide more answers. Report on peer review activity. Reports include activity per channel, answer likes and dislikes, top 5 experts by answer quality, fastest answers by experts, answers marked as "best answer," peer review activity by channel and more.

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New Mobile Apps

Two new mobile applications are now available for iOS and Android, together with a new web app optimized for any smartphone browser.

Top Features
- **White label, branding, multi-domain** - These mobile applications are white-label products, so you can use your own logo and brand for various subdomains of your LMS.
- **Upload and share content** - You can now capture, upload and share content, such as videos and images,, within your organization by using your mobile device.
- **UI/UX** - Channels, our new Netflix inspired browser, allows learners to easily find the learning object they need. Channels include learning plans, courses and any learning asset (such as videos updated by the app itself).

The mobile apps will be available for download both from the Apple store, Google Play and the Docebo platform.

Central Learning Object Repository (CLOR)

The CLOR is a completely new way to manage the learning content in your platform, so you can have a single source for multiple courses. Edits and updates on a LO (learning object) will propagate to all occurrences of that LO in your courses.

Top Features
- **Centralized location** - In the current version, learning objects only exist in your courses. This means you can have 3 different instances of the same LO in three different courses. With 6.9 you can "centralize" each LO so changes to that LO will propagate to all of these 3 instances.
- **Push learning objects -** Push multiple learning objects to multiple courses in one action.
- **Learning object versions** - You can specify which version of a LO you want to use in your courses. Your CLOR also records the version history for that LO.
- **Pull learning objects** - You can pull an LO from a course to the CLOR
- **Shared tracking** - When a user completes a LO, the completion data is shared to all occurrences of that LO, (except for surveys, where tracking is local to the course).
- **Advanced reporting** - In course reports you can see which content version a user completed in the event that a learning object has multiple versions across different courses. Likewise, if a user completes a learning object (such as a test) in one course, it will still display as completed in reports for other courses.
- **Location** - From a given LO in the CLOR, you can see where that LO is used
- **Categories** - LO are organized in a hierarchy by categories, the LO categories are exactly the same as Course categories.
- **Management** - The management of your CLOR is only available to super admins, not power users in this release.

Channels

Any learning material, including courses, videos or documents of any type are now accessible via channels. Admins can label learning assets to be featured in a variety of channels for specific group of learners. Channels enable the utmost flexibility for organizing and presenting content for any audience within the organization, including via mobile devices. The new channel interface:

- Can include formal and informal learning materials alike. Videos captured by a mobile app, SCORM courses or any other documents can be included in a channel.
- Are presented via a widget. You can have a specific widget for a specific channel.
- Note that Channels are intended to replace labels, but in 6.9 these two "tagging" systems coexist.
- Channels are pre-populated with what is tagged through labels, but they can be managed separately.

Gamification: Rewards Marketplace

The Docebo gamification app now features the Rewards Marketplace, where users earn points for completing training tasks and are awarded coins based on the number of points they earn. Users can spend these coins on administrator created rewards, such as an Amazon gift card or fishing trip to Alaska. The user still keeps their points to track their own performance and get motivation to earn more points.

Top features
- **Distributing rewards** - The LMS serves as the catalog to display, manage, and allocate physical or virtual rewards. The superadmin or admin will be in charge of distributing the rewards.
- **Notifications** - When a user redeems a reward, admins are notified so they can approve, reject or message the requesting user.
- **Multiple Branches** - You can set a specific set of reward for a specific branch in the Docebo platform.

New Web Conferencing Integrations

Blue Jeans and **Zoom.us** have been added to the already large family of web conferencing tools that integrate with Docebo for you to create, edit and schedule your webinar events from your LMS.

Improvements to Existing Web Conferencing Integrations

Recordings - Superadmins now have the capability to add webinar recordings to webinar sessions. There are three options to do so: add the recording via API, upload a video file, or share a link to a video.

One session, multiple dates - As an admin or a power user, you can create a webinar session with multiple dates, so that you can run the same session for different groups of users. Learners will be able to see all dates for the session they are interested in.

GotoWebinar - You can now edit, schedule or delete GoToWebinar sessions directly in your Docebo platform.

WebEx - Docebo now supports both listed and unlisted WebEx meetings, events, and trainings.

Background Jobs

You can now perform massive user imports via CSV as well as massive user enrollments to one or more courses without the need to remain on the page to wait for the job to finish.

- You can navigate the LMS, log out of your platform, and close your browser and the job will continue in the background.
- You will be able to see all of the background jobs currently taking place in your LMS.

New Integration with Lectora Authoring tool

Docebo now integrates with the Lectora authoring tool through the PENS standard (see the PENS section). By using Lectora, you can select which kind of file you want to publish in the CLOR. By default, this integration activates and configures PENS in the background without any additional configuration needed.

Support for PENS Standard

PENS (Package Exchange Notification System) is a standard that provides a method for authoring tools to directly send course packages to an LMS, such as Lectora. PENS makes an author's life easier by streamlining the development and publishing process.

- Instead of updating a course in your authoring system and then logging in and navigating through the LMS to upload that course, the PENS standard allows for a one-step publishing process.
- An instructional designer can push SCORM content to the CLOR from any authoring tool that supports PENS.

Video Embedding

Docebo now supports embedded Youtube, Vimeo and Wistia videos in your courses. These videos play from within the Docebo LMS natively. Super admins can track embedded videos just like other video files in the LMS. For example, super admins can ensure a user watched an embedded video from Youtube all the way through.

Salesforce Integration Update

The update provides the ability for Docebo Admins to assign an organization chart (for users, accounts and contacts) in Docebo based on how they are organized in Salesforce. In the previous release, they could only be assigned to a single branch in Docebo. This flexible way to map Salesforce data into Docebo opens up a variety of automation features, based on field values that are set up in Salesforce. As an example, a set of users and contacts that satisfy a condition set up in Salesforce (for example, accounts/contacts belonging to a given marketing campaign or employees that have been hired after a given date) are automatically enrolled in a course or learning plan upon synchronization.

Stripe/Alipay

The Stripe integration includes support for Alipay, a popular online payment service for users in China. This integration opens up more online buying opportunities in the west for Chinese consumers and gives businesses in Europe and the US a new way to reach these buyers.

Reporting

Reports now also include rich data from Coach and Share, including question and answer statistics such as answer quality and answer likes/dislikes data from users. Admins also have access rating for shared assets and user contributed knowledge. They can use these scores to ensure peers are delivering the right knowledge with the social tools.

CyberSource

Docebo has added the Cybersource payment gateway to the ecommerce module to give users another payment option when purchasing an item on the LMS.

Other Updates

Certificate template update - Certificate tags are now divided into tabs in the certificate template for a more organized and efficient process for creating certificates: User Fields, Course Fields, Other Fields, Learning Plan Fields.

External Catalog widget - **Calendar View** - The external catalog widget now comes with a calendar view so users who are not logged in or enrolled in the platform can view upcoming courses and browse session-based courses.

Visibility options for file download widget - If you've activated the file download widget, you can manage who can view certain files in a specific course.

Attendance sheet custom columns in landscape mode - You can now add custom columns in attendance sheets, allowing you to add all session dates on one sheet to more quickly check session attendance.

New question type - **Likert survey** - Likert survey questions can now be added to course surveys. On the training materials page for a specific course, you can either create a new survey or add a Likert Scale question to an already existing survey.

New survey question type - **Inline choice** - Add inline choice questions to surveys.

External training - **lists** - Create lists of institutes and courses so you can select the right items without the risk of misspelling them when typing

Redirect to learning plan page after course completion - Superadmins can now flag an option that will enable the LMS to automatically redirect users to a main learning plan page after the user finishes a course within that learning plan.

New notification - A new notification has been added that alerts when a user enrolls or un-enrolls from a webinar.